

ARGENTO

argento.com

Returns Form

UK Landline: 0845 366 4224

Intl Tel: +44 (0)28 90 473483

Email: customerservices@argento.com

Instructions For Return

1. Please complete this form in full, this will speed up your exchange processing time and refund if requested.
2. We advise that you return all items using our FREE Tracked Return labels, these record proof of delivery for your peace of mind.
3. To print your FREE Tracked Return label, please go to www.royalmail.com/returns and simply choose Argento from the drop-down list of retailers, you will then be directed to complete the required information. Free returns are available for UK Customers only
4. If you do not have access to a printer, please contact our customer services team to arrange an alternative FREE postal service.
5. Argento provide two methods of return at no cost to you. If you choose to pay postage for your return Argento will not process a rebate to you under any circumstances.
6. For Exchanges, tick here for any additional items to be charged to the original card. If you used PayPal, a payment request will be sent directly to your Paypal account.
7. Please check on www.argento.com to ensure that any additional items are in stock before requesting an exchange, subject to stock availability upon receipt of request.
8. First exchange will be free, but all subsequent exchanges will be eligible for a £3.25 postage charge
9. We ask that you return all items with any original branded packaging.
10. Please ensure your packaging is secure. Argento cannot accept responsibility for items lost in transit to our warehouse and will not issue a refund or exchange. Argento heat seal our jiffy envelopes for additional security and reusing these envelopes is not recommended as the security is compromised once opened.
11. Any items returned for refund or exchange must be unworn and in a condition to allow resale. If an item is deemed to have been worn upon inspection, Argento retains the right to refuse a refund or exchange.
12. Argento supply tamper-proof bags and labels with all online purchases of earrings and body jewellery to enable our customers to exchange or refund the items. Argento cannot exchange or refund if there is any evidence of the seal having been broken, due to health and safety reasons. This does not affect your statutory rights.
13. Argento have a 90 day from date of dispatch returns policy for your peace of mind (Please note that it is 19 days for discounted, Sale and Outlet items).

Your Details

Order Number

Name

Telephone

Address

Line 2

Post Code

Returned Items

PART CODE	ITEM	EXCHANGE	REFUND	RETURN REASON	RETURN REASONS <small>ENTER APPROPRIATE REASON FOR EACH ITEM</small>
		<input type="checkbox"/>	<input type="checkbox"/>		1. Differs from image and description 2. Wrong item received 3. Not as expected 4. Poor quality 5. Faulty 6. Changed Mind 7. Incorrect Size Ordered 8. Unwanted Gift
		<input type="checkbox"/>	<input type="checkbox"/>		
		<input type="checkbox"/>	<input type="checkbox"/>		
		<input type="checkbox"/>	<input type="checkbox"/>		
		<input type="checkbox"/>	<input type="checkbox"/>		
		<input type="checkbox"/>	<input type="checkbox"/>		
		<input type="checkbox"/>	<input type="checkbox"/>		
		<input type="checkbox"/>	<input type="checkbox"/>		

Exchange (New items you require in exchange for you original purchase)

New Part Code	Item	Price
.....
.....
.....
.....

Additional Items (Any extra items you wish to add to your order)

New Part Code	Item	Price
.....
.....
.....
.....

Return Address

Please return all items by 2nd class record delivery to: Customer Services, Argento, 4a Connsbrook Avenue, Belfast BT4 1JT